

Guests Information Manual

The Presidents' Suites



April 15th 2012 Version

For more information :

Nicole Guertin (705) 622-0279
Jocelyn Blais (705) 372-3213

nicole@presidentssuites.com
blaisjocelyn@gmail.com

We are pleased that you have chosen the Presidents' Suites for your stay in the beautiful Lake Temiskaming area. We have prepared this information manual to help you find what you are looking for in the house and the community.

If you think of anything that we should add in the manual, that could be helpful for our future guests, please don't hesitate to write it down on the evaluation sheet provided in your Suite.



Nicole & Jocelyn

The topics in this manual are presented alphabetically. Other information is also available on our website www.presidentssuites.com

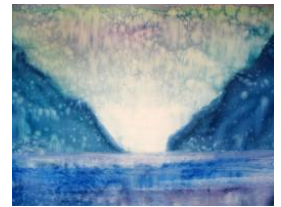
Air conditioning

- You can control the air conditioning in your suite with the smaller remote control that is located near the air conditioning.



Arts :

- More than 22 paintings by local artist, Laura Landers can be found in the Suites . The majority of these pieces are scenes from the region and part of her Slices of Temiskaming collection. A description of each piece is on our website at www.presidentssuites.com. You can also ask us to visit the other suites and we will gladly give you a tour if possible.
- We have also recently acquired works by other local artists, Lionel Venne and Carmen Cantin. These can be found in the Guertin Suite.
- You are encouraged to visit the Art Gallery Canvas & Clay located at 45 Whitewood in New Liskeard, (www.canvasandclay.ca) where you will find the works of these local artists: Laura Landers, Lionel Venne, Carmen Cantin, Ernie Fauvel, Don McKenzie and Rose-Aimée Belanger. The visit is worth the drive. The store/gallery is closed Sundays and Mondays.
- If you like Native American art, a visit to the Silver Moccasin store in Cobalt is recommended. Connie Boyd, owner of the shop and artist has a nice selection of products made by First Nations in the region and Canada. You can preview the available products on their website at www.silvermoccasin.com.
- The Temiskaming Art Gallery (TAG) is located at 325 Farr Street, in the new City of Temiskaming Shores building which is about 10 minutes walk towards downtown and on the edge of the lake. The gallery is open weekdays from 10 am to 4 pm. You can find more information on their website at www.temiskamingartgallery.ca
- In the living room of the Ferland Suite, you will find a painting from François Faucher. He has developed the 'vibrationism' style. (www.vibra.org). To learn more, a copy of his book is available in the Ferland Suite.



Beaches:

Private beach at the Presidents Suites

- We have a 150 feet private beach with a dock located across Lakeshore Road. The water of Lake Timiskaming is safe for swimming. Different sizes of beach shoes are available in the box on the platform.
- Do not dive or jump from the dock as there is huge rocks near the surface.
- Beach towels are available in the closets of the entrance of your suite. We thank you for using the beach towels available in your suite.



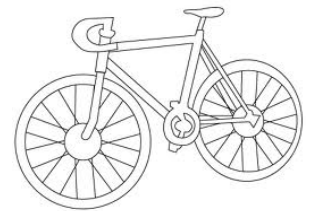
Public Beach and marina in Haileybury

- A public beach with waterslide is available at 5 minutes walk towards downtown. During the summer period, the beach and waterslide are supervised and free of charge. The beach is an enclosed lake area in which the water is treated. Two playgrounds are situated close to the beach and marina.



Bikes:

- There are bicycles available for the use of our clients. Clients are to use them at their own risks.
- Please read the safety data sheet and complete/sign the liability form available at the end of this manual. The code for the lock giving access to equipment at the bottom of the sheet.
- Please watch your children. Safety helmets are available in the storage box beside the bicycles
- The STATO path along Lakeshore Road, from New Liskeard to Haileybury, is open from the beginning of May to the end of October.



Cleaning of the Suites

- A light cleaning is done every three days for customers who are staying for more than two nights. If you need additional cleaning, please contact us.
- The towels in the laundry basket will be replaced. Sheets are changed once a week unless customers ask for a more frequent change.
- If you have a surplus of garbage bags, you can drop them in the garbage bin located on the side patio of the Ferland Suite. If you have bigger bags, you can place the garbage bags/boxes underneath the front veranda. A mesh access door is on the north side of the house.



Continental Breakfast

- We offer a continental breakfast for our corporate clients. You can find different food items in the fridge, freezer and in the baskets on the tables. If you are missing any items, please contact us.



Electrical Panel:

- An electrical panel is located in each suite at the location indicated below. If an electrical breaker trips off, you can put it back in the operating position. If the situation does not resolve, please contact us.

Ferland Suite panel: located in the basement furnace room at the right of the laundry room.

Murphy Suite panel: located at the left of the entrance door of the suite.

Guertin Suite panel: located behind the closet at the top of the suite staircase.



Environment

Recycling

- Recycling bins are available in each suite. Temiskaming Shores community recycles: Paper / cardboard / glass / plastic # 1-9
- You can put the returnable cans and bottles into the recycling box. The revenues from the returns will be given to the **Garb Angels**, a youth group working to keep our community clean.



Composting

- A green bin for compostable material is available in each suite. The compost bin is at the rear of the property beside of the white storage building. You can deposit the remains of vegetables, fruits, egg shells and coffee/tea. Please no meat, fish, cheese.

Fire Alarm

- In case of fire, please leave the house and call 911
- If case of a false alarm:
 - It is possible to have a false alarm for various reasons such as burnt toast or for another reason. In this case, you are asked to contact us (Nicole at 705-622-0279 or Jocelyn at 705-372-3213) in order to reset the alarm system in silent mode. Breaker alarm system is in the basement electrical panel situated beside the laundry room (Breaker # 39)
 - If you hear a short beep about every minute, this indicates a low battery in the smoke detector. Please contact us for battery replacement.



Folding tables and chairs

- We have folding tables and chairs available for our group. Please don't hesitate to give us a call to use them.



Grocery Stores

- In Haileybury, Value-Mart (5 minutes driving time)
 - On Rorke street (Hwy 11B) 2 streets up from The Presidents' Suites, heading south toward Cobalt.
- In New Liskeard (7 minutes driving time)
 - Chartrand's Independent (the largest store). Mrs. Chartrand's meat pies are worth tasting.
 - Food Basics at the Temiskaming Square shopping mall on Highway 11-B towards the North side of town
 - Walmart on Highway 11
- On Fridays and Saturdays, the local Mennonites have a butcher shop open on Whitewood Street which sells a selection of local meats.
- Durant the Summer, a local Farmer's market is available on Saturday morning at the Riverside Place in New Liskeard.



- Yves' Meat Mart, across from the Timiskaming Square shopping centre offers a good variety of meat and regional products.

Note: If you are missing anything to prepare your meals, don't hesitate to ask as we have an inventory of accessories in the basement.

Health/Hospital

- The regional hospital for the Temiskaming Shores are is located at 4km towards New Liskeard.

Directions:

- Take Lakeshore road North towards New Liskeard
- Turn left at Radley Hill Road (See H sign.)
- The Hospital is located on top of Radley Hill Road



- A first aid kit is located on the wall of the laundry room in the basement. The door is located on the North side of the building. The code to get in the laundry room is the same as the front of the house.

Historical evening/ historical scavenger hunt:

- We can help your group organize an historical evening or/and a scavenger hunt.
- You can go to www.presidentssuites.com to learn more about the event and the available historical



Indoor wood fireplaces:

- The wood fireplaces of the suites are not functional. You are asked to restrain from making fires during your stay.



Internet :

- Wireless internet is available: PRESIDENTSSUITES network - it requires no access code.
- In case of difficulties with the wireless network, you might have to do a 'reset' on the router. The router is located in the basement near the electrical panel in the laundry room. Please contact us.
- In case of problems with the wireless network, we have a backup WIRED system available in the drawer of the desk.
 - Connect the box to the cable TV
 - Plug the transformer to the electrical outlet.
 - Connect the box to your computer

If you have problems, please contact us.



Kayak/ canoe:

- A double kayak and a canoe is available for the use of our customers at **their own risk.** ** Please watch your children.**
- Please read the safety sheet and sign the liability form (located at the end of this manual) before leaving. The code for the lock to give you access to the equipment is located at the bottom of the sheet. The oars and safety vests are at the dock.



Laundry room:

- A laundry facility is available for our clients in the basement. You have access through the outside side door located on the north side of the house. The code for the laundry room is the same as the main front door.
- You can use soap that is in the cabinet in front of the washer / dryer.
- A clothesline is also located at the back of the house.



Library (Haileybury Municipal library) :

• The library is located within a 2 minutes walk on Lakeshore towards downtown Haileybury. In addition to the collection of books in French and English, do not miss the local history book collection situated in a room in the basement. The library is a good place to read daily newspapers and recent magazines.

| | |
|-----------|---------------|
| Monday | Closed |
| Tuesday | 11 am to 8 pm |
| Wednesday | 11 am to 8 pm |
| Thursday | 11 am to 8 pm |
| Friday | 11 am to 8 pm |
| Saturday | 10 am to 4 pm |
| Sunday | Closed |



Museums:

- Haileybury Pioneer Museum – 575 Main street in Haileybury – approximately 15 minute walk.
 - Discover the local history of the region! You will learn more about the Great Fire of 1922, which left more than 6,000 homeless in the region. Don't miss the 'maquette' of Haileybury before the fire and the street car used by many families as accommodation after the fire.
- Cobalt Museum – downtown Cobalt – approximately 5km south of Haileybury on highway 11-B.
 - You will discover the fascinating story of the silver rush.
- New Liskeard Museum – North side entrance of Temiskaming Shores, close to the McDonald – Approximately 7km



Outdoor Property

- Feel free to enjoy the entire property, including the beach on the other side of the street.
- BBQ - is available on the west side of the house and on the patio of the Murphy suite. BBQ utensils and lights are in each of the suite's kitchens
- Tent - we have a 20ft x 10ft tent available for clients having special events.
- A campfire is available on the north side of the house. Always install the protective screen during use. Wood is in the box nearby.



Parking

- Electrical outlets are available in the parking lot during the winter season.



Restaurants:

Here is the list of restaurants in Haileybury

Bayport Café (20 min walking distance)
110 Rorke Ave, Haileybury, ON P0J 1K0 705-672-3434

Country Style Donuts (15 min walking distance)
229 Rorke Avenue, Haileybury, ON P0J 1K0 705-672-3667

King Of Fries (15 min walking distance)
452 View Street, Haileybury, ON P0J 1P0 705-672-2511

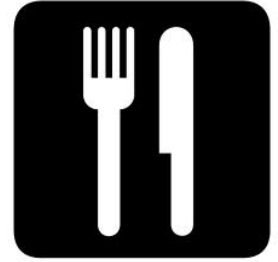
Kingsway Restaurant (5 min walking distance downtown)
510 Ferguson Ave, Haileybury, ON P0J 1K0 705-672-3400

Mijo's Diner & Bakery (5 min walking distance downtown)
479 Ferguson Ave, Haileybury, ON P0J 1K0 705-672-2064

R U Hungries Food & Pizzeria (5 min walking distance downtown)
468 Ferguson Ave, Haileybury, ON P0J 1K0 705-630-5151

Subway (15 min walking distance)
229 Rorke Ave, Haileybury, ON P0J 1K0 705-672-3667

Tri-Town Pizzeria & Greek Food (5 min walking distance downtown)
355 Main Street, Haileybury, ON P0J 1K0 705-672-2525



A list of other restaurants in Temiskaming Shores is available on the City of Temiskaming Shores website at www.temiskamingshores.ca

Catering services

- It is possible for us to prepare certain meals for your group. Please don't hesitate to contact us regarding our catering services.

Services available in Haileybury

Downtown Haileybury (5 minutes walk on Lakeshore)

- Arena
- Banks: Scotia Bank and Caisse populaire
- Chiropractors and family health team
- Curling club
- Convenient store
- Canadian Legion
- Hairdresser
- Marina
- Parks
- Pharmacy
- Public Library
- Post office
- Public beach
- Recycling – centre
- Service station with convenience store
- Vidéo dvd – Rental store
- Wine and beer (LCBO)



In Haileybury (5 minutes driving) on Rorke street (Hwy 11B) 2 streets up from The Suites des Présidents, driving towards Cobalt

- Value-Mart Grocery store
- Ace Hardware store
- North Cobalt Flea Market

Spa (outdoor)

- An outdoor spa is available behind the house for our customers. The password for the lock is POOL. You must remove the lock and the security cable.
- Robes, sandals and beach towels are available in the closets of the each of the Suites' hallway.
- A heating closet is available at the spa to keep your towels warm during cold weather. A timer for the heater is inside the wardrobe.
- If you want to create an atmosphere, you can use the use the spa light. You can also close the outside light, which is at the top of the spa – the switch is located in the closet.
- Please always use plastic containers around the spa. Plastic glasses are available in your suite.
- To open the spa cover:
 - Remove the lock and cable
 - Pick up the two small clips, located at the side of the stairs to the spa.
 - Flip the first half of the cover.
 - Flip the two sides of the cover. The cover will be supported by the steel tubular frame.



Sporting Equipment

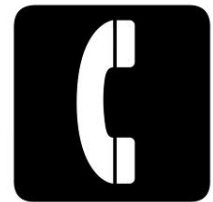
- We have a variety of sporting equipment available for our guests.
 - Skates / Snowshoes / Cross country skis
 - Golf set / Tennis rackets / Fishing gear
 - Some camping gear
 - See kayak/canoe and bicycle sections
- It is possible to store your sporting equipment downstairs such as hockey equipment.



Telephones

The telephone numbers for the Suites are :

| | |
|---------|--------------|
| Ferland | 705-672-5217 |
| Murphy | 705-672-5218 |
| Guertin | 705-672-5219 |



It is possible to make long distance calls but our package is limited. Please make short calls and ask your friends and family to return your calls.

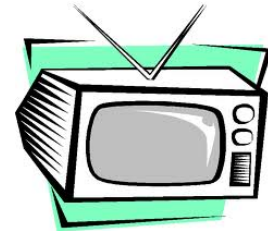
To reach us :

| | |
|----------------|--------------|
| Nicole Guertin | 705-622-0279 |
| Jocelyn Blais | 705-372-3213 |

We are located just 3 doors up from the Suites on Florence street.

Television

- Here are the list of the television channels in the Suites.



| | | | | | |
|----|------------------------------|----|---------------------------------------|-----|---------------------------------------------|
| 2 | CBC | 26 | Space | 50 | KTLA |
| 3 | Global Toronto | 27 | Bravo New Style arts Channel | 51 | WPCH World Press Channel |
| 4 | SRC (French) | 28 | Teletoon | 52 | WGN Chicago News |
| 5 | CBS Détroit | 29 | City TV | 53 | WSBK |
| 6 | OnTVL | 30 | Sportsnet Ontario | 54 | CPAC House of Commons |
| 7 | TV Ontario | 31 | TLC | 55 | CBC News Network |
| 8 | TFO (French) | 32 | CNN | 56 | V (French) |
| 9 | NBC Détroit | 33 | TSN Sports | 57 | RDI Réseau de l'information (French) |
| 10 | Eastlink TV Guide | 34 | Arts & Entertainment | 58 | Aboriginal Peoples Television Network |
| 11 | CTV MCTV | 35 | Spike | 59 | Much More Music |
| 12 | ABC Détroit | 36 | Much Music | 60 | OLN |
| 13 | TVA Montréal (French) | 37 | Home & Garden Television | 61 | |
| 14 | CTV News Channel | 38 | RDS Réseau des sports (French) | 62 | Ontario Legislature |
| 15 | The Weather Network | 39 | Slice | 130 | NFL Network |
| 16 | YTV | 40 | TVtropolis | 254 | MNN |
| 17 | Vision TV | 41 | | 888 | AMltv |
| 18 | Country Music TV | 42 | | | |
| 19 | Fox Detroit | 43 | TMN | | |
| 20 | PBS Detroit | 44 | HBO | | |
| 21 | CITV | 45 | MXS | | |
| 22 | Women's Television Network | 46 | MSFUN | | |
| 23 | CHCH Hamilton | 47 | MFEST | | |
| 24 | Discovery | 48 | MPIX | | |
| 25 | Comedy Network | 49 | Family Channel | | |

Temperature in your suite

- The instructions for setting the temperature in your suite, is located next to the thermostat in each of the individual suites.



Tools

- We have a variety of tools that are available for our clients.



Tourism information

- Tourism information is available on these different websites.

www.presidentssuites.com
www.temiskamingshores.ca
www.tsacc.ca

City of Temiskaming Shores
Chamber of Commerce

